

Date: May 2, 2025

Location: AIBI Conference Room

Participants: RRI, JVM, FBS, MAM, AFA, HES

Next Meetings:

• Collection Follow-Up Meeting: May 30, 2025

Second Quarter Meeting: July 25, 2025

• Expected Participants for Q2 Meeting: RRI, MNLA, JVM, FBS, MAM, AFA, HES

Agenda:

- 1. First Quarter Income and Expense for 2025 vs. 2024
 - A detailed review of the financial performance comparing Q1 of CY 2025 with Q1 of CY 2024.
- 2. Overall Income and Expense for CY 2025
 - A year-to-date financial summary highlighting key income sources and major expenditures.
- 3. Comparative Income and Expense Report (9-Year Trend)
 - Presentation of a comparative financial analysis covering the past nine years to assess growth patterns and anomalies.
- 4. Claims Update Report
 - Summary of submitted, pending, and processed claims, including notable issues or delays.
- 5. Collection Report
 - o Status update on outstanding receivables and collections progress per account.
- 6. First Quarter Renewal Analysis

 Analysis of renewal rates, customer retention figures, and performance against renewal targets.

7. Other Matters

- Prospective Accounts: Discussion of potential new accounts and prospects in the pipeline.
- Marketing Strategy: Review and enhancement of current marketing efforts;
 upcoming campaigns discussed.

Note:

This agenda will serve as a recurring framework for quarterly meetings. All participants are advised to keep their respective records updated in anticipation of consistent topics in future sessions.